



2023–24 FACTS AT A GLANCE

Our Work in Canada and Around the World

ORGANIZATIONAL CAPACITY

14,000+ active volunteers

2,900+ employees (including full-time, part-time and casual staff, rapid responders, and delegates)

DISASTERS AND EMERGENCIES: IN CANADA

On average, the Canadian Red Cross assisted more than **34 INDIVIDUALS DAILY** who were impacted by a personal disaster, such as a house fire

More than **1,273 PERSONNEL**, including **644 VOLUNTEERS**, deployed in support of **29 emergency responses, outside of personal disasters**

More than **\$44 MILLION** provided in financial assistance to more than **21,800 HOUSEHOLDS** impacted by disasters and emergencies in Canada

10 RECOVERY OPERATIONS supported

2,750+ HOUSEHOLDS supported through case management, including housing repair, reconstruction assistance and mitigation

81,000+ PEOPLE in Canada supported by the Red Cross after an emergency

More than **1,900 PEOPLE** participated in Disaster Preparedness Workshops

Provided **50,500+ RELIEF ITEMS** to assist people impacted by a disaster or emergency, such as cots, blankets, teddy bears, hygiene kits, and other essential items

2,195 COMMUNITY ORGANIZATIONS supported following or in preparedness for disruptive events, this includes support to **182 organizations related to mental health**, and **19 organizations supported for disaster risk and reduction**

DISASTERS AND EMERGENCIES: GLOBAL CONTRIBUTIONS

More than **\$52 MILLION** in financial contributions to global Red Cross Red Crescent efforts, including to:

- the crisis in **Sudan**
- earthquakes in **Türkiye** and **Syria**
- Hurricane Otis in **Mexico**
- our health programming in **Nepal**, as well as numerous local responses to emergencies

79 HUMANITARIAN EXPERTS deployed to assist in **27 COUNTRIES**, including Sudan, Morocco, Haiti, Syria and Pakistan

Canadian Red Cross international emergency health services **DEPLOYED 5 TIMES** to support people impacted in **Syria, Malawi, and Libya**, such as the Community Case Management of Cholera (CCMC) Emergency Response Unit in Malawi

39 PROGRAMS operated in **27 COUNTRIES** supporting local Red Cross Red Crescent National Societies to implement **preparedness, resilience and recovery activities**

13,000 EMERGENCY SUPPLIES, such as blankets, hygiene kits and kitchen sets sent to help support the immediate needs of people impacted by the **Libya floods** and by the ongoing **humanitarian crisis in the Middle East**

HEALTH: COMMUNITY HEALTH AND WELLNESS IN CANADA

303,900+ PIECES OF HEALTH EQUIPMENT loaned (walkers, wheelchairs, crutches, etc.)

234,000+ MEALS delivered to those unable to prepare their own food so they can live independently

More than **869,000 PEOPLE** trained in First Aid and CPR

95,600+ RIDES provided to those unable to use public transportation or private means

59,800+ FRIENDLY CALLS made with people who may benefit from increased access to regular **emotional support, social interaction, enhanced coping skills, and community connections**

156 WORKSHOPS were conducted for **2,011 INDIVIDUALS** in Indigenous communities, offering accessible insights into stress, trauma, and grief management, emphasizing self-care and **practical tools to navigate crises**, alongside the development of supportive relationships and strategies for life promotion and safety planning

HEALTH: IN EMERGENCIES

67 PERSONNEL (including clinical, and public health specialists) deployed to **14 DIFFERENT OPERATIONS (7 in Canada and 7 internationally)**

7 PUBLIC HEALTH SPECIALISTS deployed to **provide high-quality health support** to **refugee and asylum seeker** claimants in Canada

More than **1,170 MIGRANTS** supported by **Red Cross health representatives in Ontario**, and virtually across Canada, to navigate the Canadian health system and obtain health services, including provision of health information and resources, as well as more than **810 REFERRALS** provided to **connect migrants with local health resources**

26 CLINICAL SPECIALISTS and **5 INTERNATIONAL MEDICAL GRADUATES** deployed to **provide essential clinical support and outbreak management** in northern, remote and Indigenous Communities across 3 provinces and 1 territory

COLLABORATING WITH INDIGENOUS COMMUNITIES

326 INDIGENOUS COMMUNITIES and organizations **supported by the Help Desk** in response to identified needs while building on community strengths and resources in the areas of health promotion, disaster risk management, community wellness and promotion, and injury prevention

373 COMMUNITY CONSULTATIONS provided through the **Help Desk**

396 TOOLS/RESOURCES developed or **adapted by the Help Desk** to support community wellness, preparedness and resilience

99 FORMAL REFERRALS to external **services or agencies** shared directly with Indigenous communities to provide additional assistance and support

27 FIRST NATION COMMUNITIES supported with **evacuations** from floods and fires across **4 provinces and 1 territory**

2,000+ PEOPLE in **52 COMMUNITIES** participated in **Canadian Red Cross Indigenous Swimming and Water Safety courses**, many of which were delivered in rural and remote locations.



All of this work would not be possible without our **622,000 active donors and partners**.
THANK YOU FOR YOUR GENEROUS SUPPORT!